



STATE OF TENNESSEE
DEPARTMENT OF LABOR AND WORKFORCE DEVELOPMENT
Workforce Services Division
220 French Landing Drive
Nashville, TN 37243-1002
(615) 741-1031

MEMORANDUM

TO: Kyla Guyette, Executive Director, LWDA Greater Memphis
Penny Smith, Regional Director, TNDLWD
Kristie Bennett, Senior Regional Director, TNDLWD
Commissioner Dr. Jeff McCord, Department of Labor and Workforce Development
Commissioner Penny Schwinn, Department of Education
Commissioner Bob Rolfe, Department of Economic and Community Development
Commissioner Danielle Barnes, Department of Human Services
Mr. Patrick Jaynes, State Director, Senator Lamar Alexander's Office
Mr. Charles Flint, Chief of Staff, Senator Marsha Blackburn's Office
Congressman Steve Cohen
Senator Katrina Robinson
Representative Rep. Joe Towns, Jr.
Mayor Lee Harris
Mayor Jim Strickland

FROM:  Robin V. Wright
Business Services, Workforce Development

DATE: October 6, 2020

SUBJECT: Employee Dislocation Notification
iQor Global Services LLC
WARN # 202000268

iQor Global Services LLC has filed an official WARN Notice with the Tennessee Department of Labor and Workforce Development, notifying the agency of a permanent layoff which is effective November 27, 2020. The total number of affected workers is 130. This company is located at 4600 Pleasant Hill Rd, Memphis, TN 38118. The company notified the Tennessee Department of Labor and Workforce Development's Dislocated Worker Unit on September 28, 2020.

The employees at the facility are not represented by a collective bargaining agreement. The Greater Memphis Local Workforce Development Area rapid response team, employed by Workforce

Midsouth has been notified to coordinate services with the employer and affected employees. The Greater Memphis Local Workforce Development Board will be responsible for the oversight of the continued follow up of Rapid Response and Dislocated Worker services associated with this event. If you need additional information or have questions, please contact the Dislocated Worker Unit at (615) 253-6355.

For legislative office inquiries concerning this WARN, please contact:

Stamatia Xixis | Legislative Liaison
220 French Landing Dr., Nashville, TN 37243
p. 615-770-1710, c. 615-490-2558
stamatia.xixis@tn.gov

For media inquiries concerning this WARN, please contact:

Chris Cannon | Assistant Administrator
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